



## PRIVACY NOTICE - PARENTS

Notice applies to all Staff and Parents	
Date notice reviewed:	16.05.2023
Date of next review:	16.05.2024
Version:	03.24 v1
Author:	Mr Michael Stewart

Version	Date	Paragraph	Material change	Approval
05.23 v1	16.05.2023	All	Notice updated and sections re-drafted.	Mr Michael Stewart
03.24 v1	01.03.2024	9	Section updated to include new category of third parties.	Mr Michael Stewart

**Clifton High School is committed to child protection and safeguarding children and young people and expects all staff, visitors and volunteers to share this commitment.**

### 1. Who this Privacy Notice applies to

This Privacy Notice is intended to provide information about how the School will use (or 'process') the personal data of parents, carers or guardians (referred to in this policy as 'parents' or 'you'). This includes parents of our current, past and prospective pupils.

References to the School (or 'we') in this policy are references to Clifton High School and where applicable it may also include the Clifton High School Foundation.

### 2. Child Protection and Safeguarding

Child protection and safeguarding requirements always supersede data protection legislation. If information needs to be shared in the interests of child protection and safeguarding, this Privacy Notice can never be used as a reason not to do so.

Parents are reminded that the School is under duties imposed by law and statutory guidance (including Keeping Children Safe in Education (**KCSIE**)) to record or report incidents and concerns that arise or are reported to it, in some cases regardless of whether they are proven, if they meet a certain threshold of seriousness in their nature or regularity. For further information about this, please refer to the School's Child Protection and Safeguarding policies, copies of which are on the School website.



KCSIE also requires that, whenever a child leaves the School to join another school or college, their child protection file is promptly provided to the new organisation. This file may include information relating to parents. The School will retain a copy of the file in accordance with our retention policy for material related to safeguarding matters.

### **3. About this Privacy Notice**

The School collects, uses, holds and shares ('processes') personal data relating to you as a parent of a current, past or prospective pupil. This makes the School a data controller of your personal information, and this Privacy Notice is intended to help you understand how and why we collect personal information about you, and what we do with that information. It also explains what your rights are in relation to your personal data.

Personal data is information that identifies you as an individual and relates to you. This includes your contact details, next of kin and financial information.

This Privacy Notice applies alongside any other information the School may provide to you about a particular use of personal data, and applies in addition to the School's other relevant terms and conditions and policies, including:

- the School's Terms and Conditions
- the Data Protection policy and the Data Retention and Disposal policy
- the Child Protection and Safeguarding policies
- the CCTV policy
- the Taking, Storing and Using Photographs or Video policy.

### **4. Responsibility for data protection**

The School has appointed the Finance Director as the Data Protection Lead, whose role is to monitor that all personal data is processed in compliance with this Privacy Notice and the principles of the applicable data protection legislation. Any questions about the operation of this Privacy Notice or any concerns that the Privacy Notice has not been followed should be referred in the first instance to the Data Protection Lead ([finance@cliftonhigh.co.uk](mailto:finance@cliftonhigh.co.uk)/0117 973 0201/Extension 227).

### **5. How we collect your information**

The School usually receives personal data either from you directly, or from someone else who shares parental responsibility for your child, or from your child (for example in a completed form, an email or in the course of an interaction or communication). In some cases your personal data will be supplied by third parties, for example another school, or other professionals or authorities working with a pupil, or collected from publicly available resources.



The School will also naturally collect information by way of its systems and processes, for example on the School's CCTV system, when you come on site, and other IT systems, including online filtering and monitoring systems, should you make use of the School's guest Wifi provision.

## **6. The types of personal data we collect and process**

### **6.1 Personal data**

The personal data that the School may collect and process includes:

- contact and communications information, such as your name, addresses, telephone numbers, e-mail addresses, other contact details, and records of communications and interactions with you;
- bank details and other financial information (e.g. relating to payment of school fees and any anti-money laundering information we are required to collect by law);
- references given or received by the School about pupils, and relevant information provided by previous educational establishments and/or other professionals or organisations working with pupils;
- correspondence with and concerning pupils and parents (past, present and prospective); and
- images of parents engaging in School activities, and images captured by the School's CCTV system (in accordance with the School's CCTV Policy).

### **6.2 Special category personal data**

The School may on occasion also need to collect and process special category personal data concerning health, racial and ethnic origin and religion for example or criminal records information (such as when carrying out DBS checks) in accordance with rights or duties imposed on us by law, or from time to time by explicit consent where required. Examples of the reasons why we collect special category personal data are set out in section 8 below.

We may only use information relating to criminal convictions where the law allows us to do so. This will usually be where it is necessary to carry out our legal obligations. We will only collect information about criminal convictions where we are legally required to do so.

## **7. The legal justifications for processing your personal data**

The School needs to process your personal data as part of our daily operation. We will only process your personal data when the law allows us to, in one or more of the following circumstances, which may overlap.

### **7.1 Where it is necessary for our legitimate interests**



The School will process your personal data where it is necessary for the School's (or sometimes a third party's) legitimate interests. This is the most common ground on which we process personal data. When we process data because it is necessary for the School's legitimate interests, it must not involve special or sensitive types of data (unless you give consent), and we must balance our legitimate interests with your privacy, interests, rights and freedoms.

The School expects that the following uses will fall within the "legitimate interests" category:

- for the purposes of pupil selection, to confirm the identity of prospective pupils and their parents, and retain a record if appropriate for the purposes of future applications or openings;
- to provide educational services;
- to safeguard pupils' health and welfare and provide appropriate pastoral care;
- to maintain relationships with the school community and promoting the objects of the School. This includes fundraising, using photographs of you at School events and direct marketing;
- to make use of photographic images of you in School publications, on the School's website and (where appropriate) on the School's social media channels in accordance with the Staff Taking, Storing and Using Photographs or Videos policy;
- for the purposes of planning and forecasting, research and statistical analysis, including that imposed or provided for by law;
- monitoring the School's performance;
- to give and receive information and references about past and current pupils, including relating to outstanding fees or payment history, to/from any educational institution that the pupil attended or where it is proposed they attend;
- for security purposes, including CCTV in accordance with the School's CCTV policy;
- for regulatory record keeping/compliance purposes in respect of immigration requirements, as a visa sponsor;
- to carry out or cooperate with any School or external complaints, disciplinary or investigation process; and
- where otherwise reasonably necessary for the School's purposes, including to obtain appropriate professional advice and insurance for the School.

## **7.2 When you provide us with consent**

We may ask for your consent to process your personal data as an alternative to relying on legitimate interests or one of the bases below. For example, we may ask for your consent before taking or using photographs and videos if the photograph or video is more intrusive than would usually be expected and we cannot rely on legitimate interests for that use. If we ask for your consent to use your personal data you can withdraw this consent at any time.

## **7.3 When we need to perform a contract we have entered into with you**

**School Office** 0117 973 0201  
schooloffice@cliftonhigh.co.uk

**College Road, Bristol, BS8 3JD**  
cliftonhigh.co.uk

**Admissions** 0117 933 9087  
admissions@cliftonhigh.co.uk



The School will process your personal data in order to fulfil our legal rights, duties and/or obligations, including those under our contracts with you, for example, we need your name and contact details so that we can update you on their progress.

#### **7.4 Where we need to comply with a legal obligation**

The School may process your personal data to comply with our legal obligations, for example, in order to comply with child protection and safeguarding legislation, Keeping Children Safe in Education statutory guidance, and the School's Child Protection and Safeguarding policies.

#### **7.5 Vital interests**

The School will process your personal data if it is necessary to protect your life. For example, information relating to medical conditions you have notified us about.

#### **7.6 Performance of a task carried out in the public interest**

The following are examples of when we use your information to perform tasks in the public interest:

- providing your child with an education;
- safeguarding and promoting your welfare, your child's welfare and the welfare of other pupils at the School;
- facilitating the efficient operation of the School; and
- ensuring that the School complies with all of our legal obligations.

### **8. Special category personal data**

#### **8.1 Additional conditions required for processing**

We will process special category personal data in a lawful, fair and transparent way and will process it under one of the grounds set out in section 7 of this Privacy Notice. In addition, we will only process special category personal data where one of the following conditions applies:

- you have given us your explicit consent to do so, but only in circumstances where seeking consent is appropriate;
- you have already made the data publicly available; or
- it is necessary:
  - for the purposes of carrying out obligations under social protection law;
  - to protect your vital interests (if you are not legally able to give consent);
  - for the establishment, exercise or defence of legal claims, such as where any person has brought a claim or serious complaint against us or you.
  - to comply with public health requirements; or
  - in connection with some function in the substantial public interest.

#### **8.2 Reasons for processing special category personal data**

The reasons for collecting special category personal data include:



- to safeguard your welfare and pupil welfare;
- to provide or facilitate the provision of pastoral and medical care, and to take appropriate action in the event of an incident, accident or emergency;
- as part of any school or external complaints, disciplinary or investigation processes;
- for legal and regulatory purposes, for example child protection, diversity monitoring, health and safety and immigration/visa sponsorship compliance;
- to allow the School to make insurance claims.

#### **9. Who has access to personal data and who the School shares it with**

Personal data collected by the School will usually remain within the School, and will be processed by appropriate members of staff in accordance with access protocols (i.e. on a 'need to know' basis). However, some functions are outsourced, including certain IT, cloud storage, records management and monitoring activities. In accordance with data protection law this type of third-party data processing is subject to contractual assurances by the third party that personal data will be kept securely and processed and used in accordance with the law.

In addition, from time to time, the School will need to share personal data relating to the parents of our pupils with third parties, such as:

- appropriate contractors and professional advisers (for example lawyers, insurers, and accountants);
- Stage 3 complaints panels, which will include independent panel members;
- Government authorities (for example Department for Education, NCTL, the ICO, Charity Commission, the Independent Schools Inspectorate and the local authority);
- other schools when your child is joining or leaving the School; and
- when the school is legally required to do so by a Court Order, Government body, Law enforcement agency or other authority of competent jurisdiction; for example, HM Revenue and Customs or the Police; and
- third parties that provide services to parents, where sharing personal data is necessary in order for the third party to verify the parent's connection to the School.

#### **10. The Clifton High School Foundation (the "Foundation")**

The School may share some of your personal data (including your contact details) with the Foundation, so that the Foundation can keep you updated about School activities or events of interest, and its marketing and fundraising activities.

The Foundation may contact you by post and/or email for marketing purposes or in order to promote and raise funds for the Foundation and, where appropriate, other worthy causes. However, you have the right to withdraw consent, where given, or otherwise object to direct marketing or fundraising. Should you wish to limit or object to any such use, or would like further information, please contact the Director of Development by email. If you withdraw



consent or object to direct marketing or fundraising, the Foundation will retain some of your details to ensure that no more communications are sent to that particular address, email address or telephone number.

## **11. How long your information is kept**

The School will retain personal data securely, and will retain it for as long as it is needed for the purposes set out in this Privacy Notice or for as long as the law requires us to. The specific periods of time are set out in the School's Data Retention policy.

If you have any specific queries about how our retention policy is applied, or wish to request that personal data that you no longer believe to be relevant is considered for erasure, please contact the Data Protection Lead using the contact details set out above. However, please bear in mind that the School will often have lawful and necessary reasons to retain some personal data following such request.

A limited and reasonable amount of information will be kept for archiving purposes, for example; and even where you have requested we no longer keep in touch with you, we will need to keep a record of that fact in order to fulfil your wishes (called a "suppression record").

## **12. Rights**

### **12.1 Your rights**

You have the following rights:

- **To be informed about the collection and use of your personal data**
- **To obtain access to, and copies of, the personal data that we hold about you ("subject access request")**

The School will be able to respond more quickly to smaller, targeted requests for personal data made during term time. If the request is manifestly excessive or similar to previous requests, the School may ask you to reconsider, or require a reasonable fee for the administrative costs of complying with the request, or in certain cases refuse the request (if permitted under data protection law).

- **To require us to correct personal data we hold if it is incorrect**

The School will endeavour to ensure that all personal data held is as up to date and accurate as possible, but you have the right to request that any out-of-date, irrelevant or inaccurate information about you is erased or corrected. Parents should notify the School if they believe that data is inaccurate or not up to date. The School will not (subject to data protection law) necessarily delete or amend views, opinions, notes or records purely on the request of an individual who disputes the account, although we may keep a record of all parties' viewpoints.

- **To require us (in certain circumstances) to erase your personal data**



A request for a "right to be forgotten" may be refused if processing is necessary for one of a number of specific reasons, for example, to comply with a legal obligation or where it falls within a proportionate legitimate interest identified in this Privacy Notice. Generally, if the School still considers the processing of the personal data to be reasonably necessary, it is entitled to continue. All such requests will be considered on their own merits.

- **To restrict our data processing activities**
- **To obtain and reuse the personal data that we hold for you**
- **To object to any of our particular processing activities** where you feel this has a disproportionate impact on your rights.

You can find out more about your rights under applicable data protection legislation from the Information Commissioner's Office website available at [www.ico.org.uk](http://www.ico.org.uk).

## **12.2 Limits to your rights**

The above rights are not absolute, and the availability of the rights will depend on the lawful grounds on which we are processing your personal data (as set out in section 7).

In addition, the rights listed above are limited to your own personal data, and certain data is exempt. This will include information which identifies other individuals, or information which is subject to legal privilege (for example legal advice given to or sought by the School, or documents prepared in connection with a legal action, or where a duty of confidence is owed by a legal adviser).

## **12.3 Responding to the exercise of your rights**

The School will endeavour to respond to any requests as soon as is reasonably practicable and in any event within statutory time-limits, which is generally one month, but fulfilling more complex or multiple requests, for example those involving third party information, may take one to two months longer.

## **13. Security**

The School will take appropriate technical and organisational steps to ensure the security of personal data, including policies around the use of technology and devices, and access to school systems.

All staff are made aware of this policy and their duties under data protection legislation and receive relevant training.

## **14. Queries and complaints**

**School Office** 0117 973 0201  
schooloffice@cliftonhigh.co.uk

**College Road, Bristol, BS8 3JD**  
cliftonhigh.co.uk

**Admissions** 0117 933 9087  
admissions@cliftonhigh.co.uk





Any comments or queries about this Privacy Notice should be directed to the Finance Director using the following contact details: [finance@cliftonhigh.co.uk](mailto:finance@cliftonhigh.co.uk) / 0117 973 0201 / Extension 227.

If you believe that the School has not complied with this Privacy Notice, or acted otherwise than in accordance with data protection law, you should notify the Finance Director. You can also make a referral to or lodge a complaint with the Information Commissioner's Office (ICO), although the ICO recommends that steps are taken to attempt to resolve the matter with the School before involving the regulator.

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